



Home Warranty
a Wilson M. Beck Company

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wbihomewarranty.com

Advisory Notice: Upcoming Technical Assessment

Dear Homeowner(s),

This correspondence serves as an advisory in advance of the scheduled technical assessment at your home. The purpose of the assessment is to allow a Technical Assessor to review the specific items reported under your warranty claim and provide an objective evaluation in accordance with the Homeowner Protection Act, Regulations, and the applicable Limited Warranty Insurance Policy.

To ensure the visit proceeds safely, efficiently, and without delay, please review the following important information and expectations:

Photographs and Documentation

The Technical Assessor will take photographs and notes as part of their evaluation. Please ensure that any personal belongings, sensitive materials, or other items you do not wish to appear in photographs are moved or covered prior to the visit.



Access and Clear Work Areas

All areas and items identified for review must be readily accessible at the time of the visit. Please move furniture, stored goods, or other obstructions away from walls, ceilings, or fixtures as necessary to permit visual inspection. The Technical Assessor will not be responsible for moving furniture, appliances, or personal belongings.



Scope of Review

The Technical Assessor's review will be limited strictly to the items that were reported to the warranty provider and authorized for review. Should additional concerns arise, they must be submitted in writing to your assigned Claims Handler for separate consideration under the Policy.



Safety, Conduct, and Professionalism

Courteous and respectful conduct is expected at all times. Verbal or physical abuse, intimidation, or obstruction of the assessment process will not be tolerated. The Technical Assessor reserves the right to leave the property immediately should such behaviour occur, and the assessment may be rescheduled or cancelled at the discretion of the warranty provider.



Please ensure pets are secured and any tripping or safety hazards are removed prior to the assessor's arrival. For safety reasons, the assessor may refuse to access unsafe areas such as roofs, attics, crawl spaces, or confined spaces without proper access or safety measures.

Presence During the Assessment

The homeowner or their authorized representative should be present for the duration of the assessment to provide access and answer clarifying questions if required.

Generally, the Builder or their representative should also be present to answer clarifying questions if required.



Duration and Outcome

The assessment duration will vary depending on the number and nature of items being reviewed. Following the site visit, the Technical Assessor will provide their findings directly to the warranty provider. A formal determination or update will then be communicated to you by your assigned Claims Handler once the report has been reviewed.



Thank you for your cooperation in ensuring a safe and efficient process.

WBI Home Warranty Ltd.
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